

Treasury Process Re-engineering

The Assignment

The client, a bank in Saudi Arabia, contracted our services for a review of its treasury operations and re-engineering of the business processes therein, if required.

Our Solution

Based on the findings of the Discovery phase, the following recommendations were made to the bank and then implemented.

- **Revised Product Programs-** Development of detailed product programs of all products being currently traded by the Treasury with product description, risk management and approval process, approved documentation, accounting procedures, legal and regulatory approvals and operations procedures and controls.
- **Treasury Policy Guide Review** – Review of the treasury policy guide for its completeness, coverage and shortcomings and subsequent revision.
- **Investment Policy Guide** – Definition of investment desk function, investment objective, establishment of an investment framework for the bank and risk control mechanism for the investment desk with appropriate checks & balances for the desk, the transaction work flow and suggest a reporting format for the desk.
- **Standard Operating Procedures** – Creation of SOP documents for all functions in the Treasury front-office, middle-office and back-office.

Takeaways for the Client

- Establishment of a treasury mid office to ensure segregation of back-office, front office responsibilities and to ensure a more streamlined organizational structure as per best practices.
- Restructuring of report generation process to make the reporting process more efficient and transparent and remove redundancy, enhance clarity, granularity and detail and obtain consensus of all parties involved on the figures reported.
- Creation of product program guides that enunciate the product description, customer base, risk management and approval process, accounting procedures and operations procedures and controls for each product traded by the bank
- Review of policy guides like Treasury policy guide, Investment policy guide and other guides for completeness of coverage and scope
- Establishment of training programs that continuously update the personnel on the systems as well as financial products traded by the bank

ASSIGNMENT DETAILS

- ▲ **SECTOR**
BANKING
- ▲ **DOMAIN**
RISK MANAGEMENT
- ▲ **GEOGRAPHY**
MENA
- ▲ **PROJECT DURATION**
9 MONTHS